The Arbor Parent Portal quick introduction

Disclaimer

If you can't find the answer to your question using this Help Centre, please contact your school. They will contact us if necessary. Please do not contact Arbor support directly.

Logging In For the First Time

To login into the Parent Portal for the first time and view your child's dashboard, you will need the email that came from your school to welcome you to Arbor. We also recommend that you log in for the first time on a desktop computer, using Chrome as your web browser.

This email will confirm your username (your email on school record) and a link for you to click on that will take you directly to your schools' Parent Portal site.

Hi George,	
Welcome to Arbor! Sunnyville Secondary is using Arbor and has set up a	in account for you.
To finish creating your account, you just need to set a password. ${\sf Gu}$	ardian's username Password creation link
Your username is:	
Click the link below to create a password and set up your arbor account	e 🔶 🔶
https://e	And the second sec
If you have any queries, please contact Sunnyville Secondary on	or
All the best, Sunnyville Secondary	
	School Phone Number and Email

On your first login only, you will need to enter your child's date of birth to access the dashboard.

If you are unsure if your school uses Parent Portal, please check with them first.

Your Child's Dashboard

The dashboard is the first screen that you will see. This gives a quick glance of the student's daily timetable, behaviour points, meals, notices, current attendance and progress.

You can return to this page at any time by clicking on the school's logo or choosing Dashboard from any menu.

	The Sunnyville Sci	ool of Magic		Harley. Adams. <u>Sign out</u>	🔷 Arbor 🏮 He
	My Items 🝷				
Quick /	Actions 🔻		Statistics	5	
Sammy A	Adams 🗸	Attendance (2018/2019)	Spri	ing Term - 'On Track' Progress	
Samr	my Adams 🌻	84.0%	84.0% Year 70.7% Last 4 weeks		
Form	9GU	Behaviour Points - this term	Posi	itive Behavioural Incidents - this term	
		O This year: -2 points Last term: -2 points	3	This year: 167 incidents Last term: 76 incidents	
View Stud	dent Profile	House Points - this term	Neg	ative Behavioural Incidents - this term	
You have no u	nread messages	This year: 0 points	6	This year: 41 incidents	
Notices		Last term: 0 points	0	Last term: 17 incidents	
You have not consented to le Adams - click to correct	nternet Access for Sammy	Spring Term - Grade Average			
You have not consented to P Sammy Adams - click to corr		5			
You have not consented to A Sammy Adams - click to con		Guardian Consultations			
You have not consented to C Sammy Adams - click to con		Parents Evening (24 Jun 2019, 16:00 - 26 Jun 2019, 19:0	.0)	Self scheduling is open, plea	se click here to book time slots.
Current lesson >	Next event >	Overdue Assignments			
08:45 - 09:00 Mon. 17 Jun 2019	09:00 - 10:00 Mon, 17 Jun 2019	Oxbow Lakes (Due 11 Mar 2019)			Late 🕨
Registration: Year 9: Form 9GU Room: 615	ar full avar	Assignments that are due			
Keith Lewis		Addition work (Due 30 Jun 2019)			Waiting for student to submit »

Statistics

The Statistics section shows information about the student's attendance, behaviour and progress statistics for the current term.

	Sta	tistics	
Attendance (2018/201	9)	Summer Term - 'On Tra	ck' Progress
85.1 %	85.1% Year 65.5% Last 4 weeks	100%	100% Summer Term 100% Previous Term
Behaviour Points - this	term	Positive Behavioural In	cidents - this term
0	This year: 0 points Last term: 0 points	1	This year: 34 incidents Last term: 16 incidents
Summer Term - Grade Average		Negative Behavioural I	ncidents - this term
39	Summer Term: 39 Previous Term: 37	O This year: 9 incidents Last term: 4 incidents	

Guardian Consultations/Parents Evenings

The **Guardian Consultations** section allows guardians to book time for Parents Evening meetings by selecting one of the available time-frames as per the School's setup.

In the case where no Parents Evening has been arranged, the section will state the below:

Guardian Consultations

No guardian consultations for Matilda

If a Consultation event has been created but the self-scheduling has **not** yet been enabled by the School yet, the dates of the parents evening will be shown with a note of when self-scheduling is available.



When self-scheduling **is** available, a notice appears within this same section. Once selected, you can choose the preferred time for a meeting with the school.

Guardian Consultations	
Parents Evening (24 Jun 2019, 16:00 - 26 Jun 2019, 19:00)	Self scheduling is open, please click here to book time slots. \blacktriangleright

Assignments

This section shows any homework or coursework assignments that are due, overdue or marked. Click into them for more information.

Overdue Assignments	
Oxbow Lakes (Due 11 Mar 2019)	Late 🕨
Assignments that are due	
Addition work (Due 30 Jun 2019)	Waiting for student to submit \blacktriangleright
Marked Assignments	
Creative writing evaluation (Due 27 Mar 2019)	Marked 🕨

Accounts

The **Accounts** section loads the student's current Meals balance at the school. Should the amount display a balance in red, the account would be in debt whilst if the amount shows in black, the account would be in credit.

Accounts	
Sonia Adams : Meals	Balance: £2.00 🕨
Sonia Adams : Morning Breakfast Club	Balance: £10.00 🕨
Patricia Adams : Meals	Balance: £23.00 ▶
Patricia Adams : Morning Breakfast Club	Balance: £0.00 🕨

Being a guardian for multiple children

If you are the Primary Guardian for more than one child in the school, you can access and view each child through the same portal by clicking on the name at the drop-down menu with the children's names in the top-left of the home page, then change sibling.

	Sonia Adams	~
Patricia Adams		
Sonia Adams		
	Form	6GT
	View Student Profile	

On doing this for the first time, you will need to enter your other child's date of birth to access their dashboard.

Available data on your child

If your child's school has granted access, you will be able to click on different parts of the home page to view more data on your child.

For example, clicking the attendance percentage will bring up the attendance page which breaks down the attendance figures into present, late, or absent.

	Stat	istics		
Attendance (2017/201	.8)	Summer Term	- Grade Average	
90.7 %	90.7% Year 100% Last 4 weeks	35	Summer Term: 34.7 Previous Term: 33.1	
Behaviour Points - this	term	Summer Term	- 'On Track' Progress	
7	This year: 7 points Last term: 0 points	66.7%	66.7% 66.7%	Summer Term Previous Term

Once you've clicked on Attendance or another item, you will see a menu appear like so in the left-hand side of the page you are now on:

Megan's page	Recent Attendance for Megan Hill
Main Dashboard	Statistics for Academic Year 2018/2019
Profile	Possible sessions 404
Calendar	Present 398 sessions (98.51%)
▼ Attendance	Late 12 sessions (3.02%)
Summary	Authorised absent 6 sessions (1.49%)
By Date	Unauthorised absent 0 sessions (0.00%)
Progress	Recent Attendance (12 Jun 2019 - 19 Jun 2019)
Activities	Present 9 sessions (100.00%)
Behaviour	Late 0 sessions (0.00%)
Curriculum Tracking	Authorised absent 0 sessions (0.00%)
Examinations	Unauthorised absent 0 sessions (0.00%)
Report Cards	
Accounts	
Guardian Consultations	

Profile - this allows you to see basic information about your child, and highlights any unread notices or actions needing to be completed. You will be able to amend details such as your contact details, medical information, consents, and so on.

Megan's page	Mega	n Hill 🌻			Instructions
Main Dashboard	Form	10NE	Year	Year 10	This page lets you add and edit information and quardian details for Megan Hill.
Profile	House	Acklam	Tutor	Rosie Hall	Information that can be edited is marked by an arrow at
Calendar Mattendance	Notices				the right hand side of the line that the information is on. Simply click anywhere in the line and an editing pane will slide out.
Progress	Megan Hill does not have a r	eligion recorded - click to correct		►	
Activities	You have not consented to P	notograph Student for Megan Hill - click	o correct	►	Add Information 🔻
Behaviour	You have not consented to S	pecific photo consent for Megan Hill - clio	k to correct	•	
Curriculum Tracking	Student Details				
Examinations	Name	e Megan Hill		►	
Report Cards	Gende	Female		►	
Accounts	Date of birth	30 May 2004			
Guardian Consultations	Ethnicity	y Pakistani		►	
	Religion	Not recorded - click to add		►	
	Language	English (Native speaker)		►	
	Service child	I⊛ No			

Calendar - this shows the student's calendar for the academic year, including timetable and events.

Megan's page	Today 🛗	< >	17 - 22 June 2019 Day 5 days				
		17 Monday	18 Tuesday	19 Wednesday	20 Thursday	21 Friday	22 Saturday
Main Dashboard	08:00		08:00-09:00				
Profile	00100		Test				
C 1 - 1		08:45-09:00	08:45-09:00	08:45-09:00	08:45-09:00	08:45-09:00	
Calendar	09:00	09:00-09:45	09:00-09:45	09:00-09:45	09:00-09:45	09:00-09:45	
Attendance		English: Year 10: Y10Set2	Mathematics: Year 10:	Leisure, Travel and	Leisure, Travel and	English: Year 10: Y10Set2	
Progress	10:00	10:00-10:45	10:00-10:45	10:00-10:45	10:00-10:45	10:00-10:45	
Activities		Computer Science: Year	Citizenship: Year 10:	Mathematics: Year 10:	Computer Science: Year	Physical Education /	
Behaviour	11:00	11:00-11:45	11:00-11:45	11:00-11:45	11:00-11:45	11:00-11:45	
Curriculum Tracking			Applied Art and Design:	Applied Art and Design:	Performing Arts: Year 10:		
Examinations	12:00	12:00-12:30	12:00-12:30	12:00-12:30	12:00-12:30	12:00-12:30	
Report Cards				1	Î		
	13:00						
Accounts	15:00		13:00-13:10 13:15-14:00	13:00-13:10 13:15-14:00	13:00-13:10 13:15-14:00	13:00-13:10 13:15-14:00	
Guardian Consultations		English: Year 10: Y10Set2		Physical Education /	Science: Year 10:	Japanese: Year 10:	
	14:00						
		14:15-15:00	14:15-15:00	14:15-15:00	14:15-15:00	14:15-15:00	
		Design and Technology -	Citizenship: Year 10:	Design and Technology -	Japanese: Year 10:	Science: Year 10:	
	15:00				<u> </u>		

Attendance > Summary – Statistics and recent attendance for the academic year as shown.

Recent Attendance for Megan Hill

Statistics for Academi	Statistics for Academic Year 2018/2019			
Possible sessions	404			
Present	398 sessions (98.51%)			
Late	12 sessions (3.02%)			
Authorised absent	6 sessions (1.49%)			
Unauthorised absent	0 sessions (0.00%)			
Recent Attendance (12	2 Jun 2019 - 19 Jun 2019)			
Present	9 sessions (100.00%)			
Late	0 sessions (0.00%)			
Authorised absent	0 sessions (0.00%)			

Attendance By Date – This is a breakdown of the student's attendance, day by day with the mark.

	Attendance for	Year 2018/2019
Statutory Attendance By Week		
	View	All Sections
16 Jun 2019 - 22 Jun 2019		
19 Jun 2019 AM 😝 🗸		Present AM
19 Jun 2019 PM 😡 -		No Mart
18 Jun 2019 AM 😡 🗸		Present AM
18 Jun 2019 PM 😡 🗸		Present PM
17 Jun 2019 AM 😡 🗸		Present AM
17 Jun 2019 PM 😡 🛩		Present PM
09 Jun 2019 - 15 Jun 2019		
14 Jun 2019 AM 😡 🗸		Present AN
14 Jun 2019 PM 😡 🛩		Present PN
13 Jun 2019 AM 😡 🗸		Present AN
13 Jun 2019 PM 😝 🛩		Present PN
12 Jun 2019 AM 🕢 🛩		Present AM
12 Jun 2019 PM 😡 🛩		Present PM
11 Jun 2019 AM 😡 🛩		Present AM

Behaviour – In this section you can view the positive and negative behaviour points given as well as any comments that may have been written about the instances.

	Chloe A	dams 🌻						
	Form		9GU	Year			Year 8	
	House		Colville	Tutor		Keith	1 Lewis	
					Behaviour for:	2018/2019	~	
Behaviour Poi	ints							
Total Points								
	Lifetime	3 points						
	2018/2019	3 points						
9	Spring Term	0 points						
Points Breakdo	own							
11 Dec 2	2018, 00:00	Points: +5 Category: Showing kindness Awarded by: Abbie Patel Comment: Lovely kindness sharing scissors with partner in	art					
06 Dec 2	2018, 16:29	Points: -2 Category: Not showing self-control Awarded by: Arbor Admin						

Examinations – In this section, you can view and download the student's Exams timetable for the current year.

Exam Timetable

			Academic year	2018/2019		~
				🛆 Download Exam	n Timetal	ble
Megan Hill, Exam Tin	netable					
English Language Paper 1 (8700/1)	Date: Mon, 05 Nov 2018 Location: 704 Duration: 02:31					
English Language Paper 2 (8700/2)	Date: Wed, 07 Nov 2018 Location: 104 Duration: 01:45					
English Language Spoken Language (8700/C)	Date: Mon, 05 Nov 2018 Location: Hall Duration: 01:00					
English Language Paper 1 (8700/1)	Date: Tue, 04 Jun 2019 Location: Hall Duration: 01:45					

Report Cards – All the report cards that your school has published for your child will be available here.

	Sonia Adams 🌻			« Back	Stud	Student Report Card	
	Form	6GT Westbourne	Year		Sonia Adams	Ç	
					Form		6GT
2018/2019					Year		Year 6
1	3 Mar 2019				House		Westbourne
1	.1 Mar 2019 Magic R	eport			Tutor		Isla Collins
				F	Report card Casting	g Spells Progress	
					Date 13 Mar	r 2019	
							🛛 🕒 Download